

SCHEDULE A II ATTACHMENT
Initial Cost Estimates for Services
Requested as of Day 1

National Grid/Liberty Energy
Docket DG 11-040

Granite State		Service to be provided (Yes/No)	Estimated Labor	Estimated Non-Labor	Total
Functional Area	TSA Designation				
Human Resources	HR-1	Payroll	YES	1	2
	HR-2	Employee Benefits	YES	4	16
	HR-3	Pension Administration	YES	1	1
	NR-4	Labor Relations	NO		
	HR-5	Staffing Support	NO		
Subtotal:			5	12	18
Finance	Fin-1	Financial Reporting	NO		
	Fin-2	Accounting Consulting	YES	11	29
	Fin-3	Financial Training	YES	1	1
	Fin-4	Accounts Payable	NO		
	Fin-5	Accounts Payable Consulting	YES	0	0
	Fin-6	Cash Mgmt	YES	1	5
	Fin-7	Tax consulting	YES	2	2
	Fin-8	Property Tax	YES	4	4
	Fin-9	Claims Handling	NO		
Subtotal:			18	22	41
Operations	Elec Ops - 1	Planned Major Mtn	YES	0	0
	Elec Ops - 2	Emergency Mtn & Tech Svcs	YES	0	0
	Elec Ops - 3	Field Crew Dispatch & Scheduling	YES	26	26
	Elec Ops - 4	Electric Eng & Design	YES	6	6
	Elec Ops - 5	Resource & Workload Planning	YES	2	2
	Elec Ops - 6	Electric Fdr, Sub T and Sub Asset Planning	YES	9	9
	Elec Ops - 7	Sub Mtn Programs /Engineering	YES	51	53
	Elec Ops - 8	Vegetation Management	YES	0	0
	Elec Ops - 9	Customer Meter Support	YES	22	22
	Elec Ops - 10	Electric Meter Shop	YES	0	0
	Elec Ops - 11	Electric Lab	YES	5	5
	Elec Ops - 12	Infrared Testing	YES	0	0
	Elec Ops - 13	Mapping & Records	YES	0	0
	Elec Ops - 14	Relay & Protection	YES	22	22
	Elec Ops - 15	Codes & Standards	YES	9	9
	Elec Ops - 16	Mutual Assistance	YES	0	0
	Elec Ops - 17	Business Continuity & Emergency Logistics	YES	1	1
Subtotal:			148	2	150
Energy Solutions Delivery & Efficiency	ESD&E -1	Energy Efficiency	YES	0	0
	ESD&E -2	C&I Sales/Support	YES	0	0
Subtotal:			0	0	0
Energy Control & Supply In ops	Energy Supply -1	Network Control	YES	14	15
	Energy Supply -2	Load Forecasting	YES	1	1
	Energy Supply -3	Energy Procurement	YES	7	8
	Energy Supply -4	Energy Procurement Consulting	YES	0	0
	Energy Supply -5	Disinbuted Generation Svcs	YES	0	0
Subtotal:			23	1	24
Project Management Ops	PM-1	Project Mgmt Svcs	YES	5	57
	PM-2	Cost Mgmt	NO		
Subtotal:			5	52	57
Health, Safety & Environment	HS&E-1	HS&E Monitoring/Reporting Compliance & Training	YES	1	2
	HS&E-2	Health & Safety Fld Support	YES	1	1
	HS&E-3	Technical Training	YES	1	4
	HS&E-4	Environmental Compliance	NO		
	HS&E-5	Environmental Field Support	NO		
	HS&E-6	Spill Control Response	NO		
	HS&E-7	Environmental Reg Support & Consultation	NO		
Subtotal:			3	4	7
Security	Security -1	Site Services	YES	1	2
	Security -2	Security Consulting	YES	0	0
Subtotal:			1	1	2
Supply Chain & Inventory	Supply -1	Supply Chain Mgmt	NO		
	Supply -2	Mat Mgmt System Support	NO		
	Supply -3	Supplier Contracts	YES	2	2
	Supply -4	Warehouse Access	NO		
	Supply -5	Fleet Services	NO		
Subtotal:			2	0	2
Customer Service	CS -1	Call Center Ops	YES	13	46
	CS -2	Meter Rdg, Billing & Payment Processing	YES	2	2
	CS -3	Collection Support	YES	9	47
	CS -4	New Business Admin	YES	34	113
	CS -5	Revenue Protection	YES	1	1
	CS -6	Customer Data Migration	YES	2	2
	ESD&E -2	C&I Sales/Support	YES	0	0
Subtotal:			62	150	211
Regulatory Support	RS-1	General	YES	7	11
	RS-2	Regulatory Reporting	YES	1	1
Subtotal:			8	3	12
Records Management	RM-1	Identification of Books & Records	YES	0	0
	RM-2	Separation & Transfer of Books & Records	YES	0	0
Subtotal:			0	0	0
IT	IT-1	Business Applications	YES	3	7
	IT-2	Collaboration Services	YES	5	10
	IT-3	Data Centers	YES	5	10
	IT-4	Client services	YES	5	10
	IT-5	Contracts & Licenses	YES	5	9
	IT-6	Infrastructure Services	YES	5	10
	IT-7	Networking Support	YES	5	10
	IT-8	EMS/SCADA	YES	5	9
	IT-9	Security Services	YES	1	2
Subtotal:			38	37	75
TOTAL SERVICES			315	285	600

Note: Amounts are rounded to the nearest thousand. Where the amounts appears as "0", the estimated cost is less than \$500 per month.